Factsheet 3

What help is available



Financial help

Free prescriptions

People with epilepsy in England are entitled to free prescriptions for their anti-seizure medication, as well as any other prescribed drugs (but not dental treatment or eye tests). To apply, fill in the form FP92A, available at your doctor's surgery. You may be asked to show your exemption card when you collect your prescription. In Scotland, Wales, and Northern Ireland all prescriptions are free.

Visit nhs.uk/nhs-services/prescriptions-and-pharmacies/who-can-get-free-prescriptions

NHS Low Income Scheme (LIS)

If you are on a low income or benefits, you may be able to claim back some of your costs of travelling to some medical appointments, under the 'Healthcare travel costs scheme' (HTCS). The Low Income Scheme may also cover some dental and eye care costs.

Call the Low Income Scheme helpline on 0300 330 1343 or visit nhs.uk/nhs-services/help-with-health-costs

VAT exemption

The cost of some equipment designed specifically to help people with disabilities does not include VAT. For example, you may not have to pay VAT on a seizure alarm system.

Call HM Revenue and Customs' Helpline on 0300 123 1073 or visit gov.uk/financial-help-disabled/vat-relief

Discounted public transport

If you are having seizures, you may be entitled to free or discounted travel. This is usually because you would be refused a driving licence if you applied for one. You will usually need some proof that you are eligible for the discount, depending on where you live and the rules of the discount scheme.

Rail travel

You may be eligible for a disabled persons railcard. This gives you, and a companion, a third off most fares. Call 0345 605 0525 or visit disabledpersons-railcard. co.uk

Bus and tube travel

England: you may be eligible for a free national bus pass. Some councils have additional travel discounts. Contact your local council or visit gov.uk/apply-for -disabled-bus-pass

London: you may be eligible for a Freedom Pass which gives free bus, train, tram, and tube travel in London.
Call 0300 330 1433 or visit londoncouncils.gov.uk/
services/freedom-pass/disabled-persons-freedom-pass/apply

Some boroughs have a London Taxicard Scheme for reduced cost taxi travel.

Call 0207 934 9791 or visit londoncouncils.gov.uk

Merseyside: you may be eligible for a Travel Pass. Call 0151 330 1000 or visit merseytravel.gov.uk/tickets-and-pricing/people-with-disabilities

Scotland: the National Entitlement Card gives you free bus travel throughout Scotland.

Contact your local authority or visit transport.gov.scot/concessionary-travel/60plus-or-disabled

Northern Ireland: if you cannot drive due to epilepsy, you can get a Half Fare SmartPass for bus and rail travel.

Visit nidirect.gov.uk/articles/half-fare-smartpass
-driving-licence-refused

Wales: you, and a companion, may be eligible for free or discounted travel throughout Wales with a Disabled Concessionary Bus Pass.

Visit portal.tfw.wales/en/disabled

Coach travel

Some coach operators, such as National Express, offer discount fare schemes for people with disabilities. Contact companies directly for details.

Access to Work

If you are unable to use public transport because of your epilepsy, you may be able to get financial help towards the cost of your transport to and from work, through the Access to Work scheme.

Call 0800 121 7479 or visit gov.uk/access-to-work

Here are some of the practical and financial services and support available to people with epilepsy and people who care for them. Whether or not you feel that you have a disability, you may be eligible for support. Epilepsy Society Helpline 01494 601400 helpline@epilepsysociety.org.uk Confidential, national call rate. Information and emotional support.

Blue badge scheme

If you find it difficult to get around, you may be able to apply for a blue badge to help you park closer to your destination.

Visit gov.uk/government/publications/blue-badge-can -i-get-one

Vehicle tax exemption

If you receive benefits, you may be eligible for free road tax for a car registered in your name, which someone drives for you, with you as a passenger.

Visit gov.uk/financial-help-disabled/vehicles-and -transport

Benefits

You may be entitled to benefits and other financial support. These might include Employment and Support Allowance (ESA), Personal Independence Payment (PIP), Universal Credit, and Attendance Allowance. You will need to meet certain requirements to be able to apply for these benefits.

Visit gov.uk/check-benefits-financial-support or epilepsysociety.org.uk/benefits

The following organisations can also provide support, information, and advice on benefits:

Turn2us

Visit turn2us.org.uk

Citizens Advice Bureau

Call 0800 144 8848 (England) or 0800 702 2020 (Wales) or visit citizensadvice.org.uk

GOV.UK

Visit gov.uk/disability-benefits-helpline

Help from social services or the NHS

Health and social care assessment

Depending on how your epilepsy affects you, you may be entitled to a 'health and social care assessment'. This looks at whether you have any physical or health difficulties, social or housing needs, and what support you may already receive. If the assessment identifies that needs which meet the local authority's criteria, then they have a duty to arrange relevant community care services for you. These services may include meals, home help, adaptations to the home such as a shower or personal alarm, and access to leisure activities. You may need to pay some of the costs. Visit gov.uk/apply-needs-assessment-social-services

Every effort is made to ensure that all information is correct at the time of printing. Please note that information is intended for a UK audience. This information is not a substitute for advice from your own doctors. Epilepsy Society is not responsible for any actions taken as a result of using this information.

Disabled facilities grant

If you need to make changes to your home to make it safe and accessible, you may qualify for a Disabled Facilities Grant.

Visit gov.uk/disabled-facilities-grants

NHS continuing healthcare

If you have complex, long-term health needs, you might qualify for NHS continuing healthcare, which is a social care package funded by the NHS.

Visit nhs.uk/conditions/social-care-and-support -guide/money-work-and-benefits/nhs-continuing -healthcare

Help for families

We have information about children and education, and information for parents and young people. We also offer support through our helpline (details on page 1).

Visit epilepsysociety.org.uk

The following organisations also offer support.

Contact

Visit contact.org.uk

Family Fund

Visit familyfund.org.uk

Help for students

A Disabled Students' Allowance (DSA) helps cover the cost of any practical support you need. It does not depend on your income or that of your household. Unlike student loans, DSAs do not have to be repaid. Visit gov.uk/disabled-students-allowance-dsa Disability Rights UK runs a Disabled Students Helpline. Call 0330 995 0414 or visit disabilityrightsuk.org

Help for carers

If you are an unpaid carer for someone with a disability, you may be entitled to a 'carer's assessment', from social services, or to apply for Carer's Allowance. Visit nhs.uk/conditions/social-care-and-support -guide/support-and-benefits-for-carers or epilepsysociety.org.uk/carers

For a printed copy of this information contact our helpline.

Epilepsy Society

Chesham Lane, Chalfont St Peter, Buckinghamshire SL9 0RJ





@epilepsysociety

